

Date: 2022.09.27

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Discontinuation Notification

Dear valued customer of Park Systems,

Park Systems appreciates your continued support and values your business.

This letter is intended to inform you of a discontinuation on the following products. The below products are going to be discontinued due to increasing difficulties in sourcing key components or other reasons. After thorough review and discussion, we have decided to replace these products with new products which we believe you will be given more satisfying experiences and better results.

Products	XE7	XE15
Effective Date	Apr 5 th , 2022	
Last Order Date	Sep 30 th , 2022	
Alternative Products	NX7	NX20 Lite

On April 5th, 2022, Park Systems begins the discontinuation process for the above products. We appreciate your support and use of the products, and sincerely apologize for any inconvenience it may cause.

End of Sale and End of Support milestone for XE7 & XE15

Milestone	Date	Definition
Discontinuation Notification	Apr 5 th , 2022	Discontinuation notification is distributed to customers.
End of Sale	Sep 30 th , 2022	The last date to order the product. The product will no longer be for sale after this date.
End of Support	Jan 1 st , 2033	Standard support for up to 10 years from the date of the purchase. All system and options purchased included.

Park Systems is ready to release the new products, NX7 and NX20 Lite to substitute XE7 and XE15, respectively, in Q4 this year. These new NX-series products are designed to meet the expected needs of XE7 and XE15 products and provide better value through new features and improvements.

We promise that we will fully support all XE7 and XE15 products purchased before the End of Sale date, Sep 30, 2022, with the same level of service quality until Jan 2033, the End of Support date.

We sincerely appreciate your understanding and assistance in helping us to minimize the impact of this product discontinuation. We are committed to finding innovative ways to help you solve all your analytical challenges. We look forward to our successful partnership and our support to your requirements in the future.

Best Regards,



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